



DEPARTMENT OF THE ARMY
US ARMY MEDICAL RESEARCH AND MATERIEL COMMAND
504 SCOTT STREET
FORT DETRICK, MARYLAND 21702-5012

REPLY TO
ATTENTION OF:

MCMR-EO

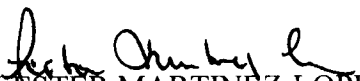
28 FEB 2003

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Commander's Policy 2003-04 Equal Opportunity (EO) Complaint Procedures

1. Service members and their families have the right to present complaints to the command without fear of reprisal, harassment, or intimidation. The Chain of Command is responsible for protecting the complainant from reprisal or retaliation for filing an equal opportunity complaint to include sexual harassment.
2. Processing EO complaints through the Chain of Command is encouraged; however, it will not serve as the only channel available to service members and their families to resolve complaints. Commanders will not preclude service members or their families from using the following alternate agencies: higher echelons in the Chain of Command, EO Advisor, Inspector General, Chaplain, Provost Marshal/Criminal Investigation Command, medical agencies, Staff Judge Advocate, and the Housing Referral Office.
3. Commanders, agencies, and complainants will follow the procedures outlined in chapter 6 and appendix E, AR 600-20, Army Command Policy, when filing EO complaints. For assistance, contact the installation or garrison EO Advisor at extension 2738 or 2626, respectively.
4. Attached is a flow chart that describes the complaint process and identifies critical time suspension's for processing the complaint.

Attachment


LESTER MARTINEZ-LOPEZ
Major General, MC
Commanding

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